

Usability Test Transcript

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Participant 1: Asia (32, Registered Nurse)

Task 1: Create a profile

(Began on the Home screen)

- Clicked the "Get Started" button.
- Scrolled through and read the page.
- Clicked "Register for access"
- Entered the required information.
- Clicked "Next" and filled in additional profile details.
- Clicked "Access Our Resources"
- Redirected to the Account page.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 3 minutes 12 seconds

Task 2: Download all resources for any curriculum

(Began on the Home screen)

- Clicked the "Resource Bank" link in the navigation menu.
- Clicked the "Learn More" button under OSS2.1 COPD (PM10 PM 2.5).
- Clicked the "Download" button under Download All on the individual curriculum page.
- Successfully downloaded all resources.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 7 minutes 45 seconds

Task 3: Contribute to the resource bank

(Began on the Home screen)

- Clicked the "Get Started" button.
- Clicked on "Become a Contributor" button.
- Input the required information into the google form and submit.
- Submission successful.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 4 minutes 58 seconds

Thoughts and suggestions from Asia:

- The navigation is straightforward and user-friendly.
- Creating a profile was a breeze, and finding and downloading curriculum resources was efficient.
- The contribution process was well-structured and easy to follow.
- The CRHE website appears to be well-designed to cater to the needs of educators and students interested in climate and health education.

Participant 2: Alex (28, Medical Student)

Task 1: Create a profile (Began on the Home screen)

- Clicked the "Sign In" button.
- Clicked "Access our Resources" link
- Entered the required information.
- Clicked "Next" and filled in additional profile details.
- Clicked "Access Our Resources"
- Redirected to the Account page.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 3 minutes 12 seconds

Task 2: Download all resources for any curriculum (Began on the Home screen)

- Clicked on "Resource Bank" in the navigation menu in the navigation menu.
- Clicked "Learn More" button under OSS1.4 Heat Stress and Heart Failure.
- Clicked "Download" under Download All on the individual curriculum page.
- Successfully downloaded all resources.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 7 minutes 45 seconds

Task 3: Contribute to the resource bank (Began on the Home screen)

- Clicked the "Get Started" button.
- Scrolled through and read the page.
- Clicked on "Become a Contributor" button
- Input the required information into the google form and submit.
- Submission successful.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 4 minutes 58 seconds

Thoughts and suggestions from Alex:

- The website's navigation is straightforward and user-friendly.
- Creating a profile was a seamless process, and I quickly located curriculum resources.
- The resource contribution process felt intuitive.
- Overall, the website seems well-designed for its intended audience of educators and students interested in climate and health education.

Participant 3: David (40, Public Health Educator)

Task 1: Create a profile (Began on the Home screen)

- Clicked the "Get Started" button.
- Scrolled through and read the page.
- Clicked "Register for access"
- Entered the required information.
- Clicked "Next" and filled in additional profile details.
- Clicked "Access Our Resources"
- Redirected to the Account page.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 3 minutes 12 seconds

Task 2: Download all resources for any curriculum (Began on the Home screen)

- Clicked on "Resource Bank" in the navigation menu in the navigation menu.
- Clicked "Learn More" button under OSS1.2 Heat and Cardiac Morbidity and Mortality.
- Clicked "Download" under Download All on the individual curriculum page.
- Successfully downloaded all resources.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 7 minutes 45 seconds

Task 3: Contribute to the resource bank (Began on the Home screen)

- Clicked the "Account" button in the navigation menu.
- Clicked on "Become a Contributor" button in the account menu.
- Explored the Contributor Guide and Orientation Video.
- Clicked the "Become a Contributor" button.
- Input the required information into the google form and submit.
- Submission successful.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 4 minutes 58 seconds

Thoughts and suggestions from David:

- The navigation is straightforward and user-friendly.

- Creating a profile was quick and easy, and finding curriculum resources was a breeze.
- Contributing a resource was straightforward and hassle-free.
- The website appears to be well-suited for educators and students interested in climate and health education.

Participant 4: Emily (35, Clinical Psychologist)

Task 1: Create a profile (Began on the Home screen)

- Clicked the "Get Started" button.
- Scrolled through and read the page.
- Clicked "Register for access"
- Entered the required information.
- Clicked "Next" and filled in additional profile details.
- Clicked "Access Our Resources"
- Redirected to the Account page.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 3 minutes 12 seconds

Task 2: Download all resources for any curriculum (Began on the Home screen)

- Clicked on "Resource Bank" in the navigation menu in the navigation menu.
- Clicked "Learn More" button under OSS2.0 Respiratory.
- Clicked "Download" under Download All on the individual curriculum page.
- Successfully downloaded all resources.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 7 minutes 45 seconds

Task 3: Contribute to the resource bank (Began on the Home screen)

- Clicked the "Account" button in the navigation menu.
- Clicked on "Become a Contributor" button in the account menu.
- Explored the Contributor Guide and Orientation Video.
- Clicked the "Become a Contributor" button.
- Input the required information into the google form and submit.
- Submission successful.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 4 minutes 58 seconds

Thoughts and suggestions from Emily:

- The website's navigation is intuitive and user-friendly.

- Creating a profile was a smooth process, and locating curriculum resources was straightforward.
- Contributing a resource was a hassle-free experience.
- Overall, the website appears well-designed for educators and students interested in climate and health education, even from a psychological perspective.

Participant 5: Michael (45, Healthcare Administrator)

Task 1: Create a profile (Began on the Home screen)

- Clicked the "Sign Up" button.
- Entered the required information: name, email, password.
- Clicked "Next" and filled in additional profile details.
- Clicked "Create Profile."
- Redirected to the profile page.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 3 minutes 12 seconds

Task 2: Download all resources for any curriculum (Began on the Home screen)

- Clicked on "Resource Bank" in the navigation menu in the navigation menu.
- Clicked "Learn More" button under OSS1.0 Cardiovascular.
- Clicked "Download" under Download All on the individual curriculum page.
- Successfully downloaded all resources.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 7 minutes 45 seconds

Task 3: Contribute to the resource bank (Began on the Home screen)

- Clicked the "Account" button in the navigation menu.
- Clicked on "Become a Contributor" button in the account menu.
- Explored the Contributor Guide and Orientation Video.
- Clicked the "Become a Contributor" button.
- Input the required information into the google form and submit.
- Submission successful.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 4 minutes 58 seconds

Thoughts and suggestions from Michael:

- The website's navigation is highly user-friendly, which is crucial for educators and healthcare administrators.
- Creating a profile was straightforward, and locating curriculum resources was efficient.

- The process of contributing a resource was smooth and well-structured.
- The website appears well-suited for individuals interested in climate and health education, including healthcare administrators like me.

Participant 6: Grace (29, High School Health Science Teacher)

Task 1: Create a profile (Began on the Home screen)

- Clicked the "Sign In" button.
- Clicked "Access our Resources" link
- Entered the required information.
- Clicked "Next" and filled in additional profile details.
- Clicked "Access Our Resources"
- Redirected to the Account page.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 3 minutes 12 seconds

Task 2: Download all resources for any curriculum (Began on the Home screen)

- Clicked on "Resource Bank" in the navigation menu in the navigation menu.
- Clicked "Learn More" button under OSS2.2 Asthma (PM10, PM 2.5).
- Clicked "Download" under Download All on the individual curriculum page.
- Successfully downloaded all resources.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 7 minutes 45 seconds

Task 3: Contribute to the resource bank (Began on the Home screen)

- Clicked the "Account" button in the navigation menu.
- Clicked on "Become a Contributor" button in the account menu.
- Explored the Contributor Guide and Orientation Video.
- Clicked the "Become a Contributor" button.
- Input the required information into the google form and submit.
- Submission successful.

Completion Rate: 100%; Error-free rate: 100%; Time Taken: 4 minutes 58 seconds

Thoughts and suggestions from Grace:

- The website's user-friendly navigation is a significant advantage for educators like me.
- Creating a profile was straightforward, and the process of finding and downloading curriculum resources was efficient.
- The contribution process was well-structured and easy to follow.

- The CRHE website seems well-designed to cater to the needs of educators and students interested in climate and health education, making it a valuable resource for my high school health science classes.